

2024 Supplemental Benefits Forum

SEPTEMBER 4-6
CHICAGO MARRIOTT DOWNTOWN



NASBI
ON THE MAGNIFICENT MILE

2024 NASBI Forum Sessions @ a Glance

DAY	TITLE	SPEAKERS
WEDNESDAY, September 4		
11:00–11:50am Marriott Ballroom	Voluntary Professionalism for Voluntary Benefits	Ashlee Mouton Borcan, Principal & Consulting Actuary, Milliman, Inc. Jordan Marks, Actuary, Trustmark Melanie Robbins, Actuarial Manager, Supplemental Health Pricing Team, Securian
12:30–1:00pm Marriott Ballroom	* NASBI Conference Welcome	
1:00–2:00pm Marriott Ballroom	Insights from Sales	Sal Campanile, VP, Worksite Sales & Operations, 5 Star Life Shawn McDermott, Supplemental Health Practice Lead, Sun Life Scott Rogers, Senior Account Executive, MetLife Stephanie Turgeon, National Product Director, MetLife Steve Wells, Regional Director, Voya Financial Employee Benefits
CONCURRENT	2:15–3:00pm Marriott Ballroom	Death by Meeting – It’s Time to Stop the Madness
	2:15–3:00pm Avenue Ballroom	Seamless Integration: Mutual Adaptation of Insurance Product Design and Employee Benefit Platforms
	3:15–4:00pm Marriott Ballroom	Ferris Bueller’s Day in Claims Integration
4:15–5:00pm Marriott Ballroom	Hot Times for Supplemental Health Products	Jen Howard, Principal & Consulting Actuary, Milliman, Inc. Bryan McMeen, VP, Group Pricing, AFLAC Mike Weilant, Principal & Consulting Actuary, Milliman, Inc.
5:30pm	* Take Me Out to the Ballgame – a Milliman Hosted Event for All!	

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	DAY	TITLE	SPEAKERS
THURSDAY, September 5			
	7:30–8:45am Halsted	✦ Breakfast	
	9:00–9:45am Marriott Ballroom	Magnificent Minds: Advancing Mental Wellness along the Chicago Magnificent Mile	Alli Arndt, Director, Wellness, Marsh McLennan Agency Dr. Kennette Thigpen Harris, LCSW, Chief Clinical Officer, Workplace Options Leah Holzwarth, Associate Director, Global Well-Being, AbbVie
CONCURRENT	10:00–10:45am Marriott Ballroom	You're the Inspiration (Supplemental Health)	David Martin, VP, Strategic Partnerships, PetPartners, an IPG Company Ryan Schoenecker, Chief Commercial Officer, Vori Health Robyn Sechler, VP of Partnerships, GoodTrust
	10:00–10:45am Avenue Ballroom	Bulls and Bears of the Worksite Life Market	Kristin Crossland, Senior Actuary, Transamerica Bill Mehilos, Principal & Consulting Actuary, Milliman, Inc. Austin Rombalski, Executive Director & Actuary, Trustmark
CONCURRENT	11:00–11:45am Marriott Ballroom	Thinking Beyond the "Friendly Confines" – Incorporating DE&I into External Strategy	Kevin Cranston, Head of Product, Reliance Matrix Joanne Spruill, Chief Compliance Officer, Principal Sarah Thacker, VP Enterprise Claims, Voya Thea Valero, AVP Diversity, Equity, & Inclusion, Reliance Matrix
	11:00–11:45am Avenue Ballroom	Chicago or Bust? The Race Against Fraud	Joe Hayre, Claims Director, Trustmark Michael Nigohosian, VP Strategic Accounts, CoventBridge
	11:45am–1:00pm HALSTED	✦ Lunch	
	1:00–1:45pm Marriott Ballroom	Navigating the Magnificent Mile: Rules Rule in Supplemental Health Insurance	Stacy Koron, VP, First Consulting & Administration Taylor McKinnon, Principal & Compliance Consultant, Milliman, Inc.
CONCURRENT	2:00–2:45pm Marriott Ballroom	Mental Health, Disabilities, and the Evolution of Absence Management	Kerri Picard, Head of Product & State Filing, Equitable Daniel Zainulbhai, Chief Business Development Officer, Goodpath
	2:00–2:45pm Avenue Ballroom	Worksite LTC Insurance: Trends in Hybrid and Standalone LTCI	Robert Eaton, Principal & Consulting Actuary, Milliman, Inc. Mike Hawksworth, VP & Actuary, Trustmark Zach Oates, Chief Operating Officer, J. Manning & Associates
	2:45–3:30pm Halsted	✦ Networking Break	
CONCURRENT	3:30–4:15pm Marriott Ballroom	Consumer Education: Friend or Foe?	Ryan Drebing, Director of Sales, B3 Solutions
	3:30–4:15pm Avenue Ballroom	Shop Talk: Deep Dish	Sally Sommerville, Supplemental Health Underwriting Manager, Voya Caroline Stephens, Product Development and Management, AFLAC Kristin Tiffenbach, Senior Underwriting Consultant & Voluntary Benefits Product Lead, MetLife Joe Zezza, Senior Underwriting Manager, Aetna
	4:30–5:15pm Marriott Ballroom	Optimizing Business Operations: Navigating the Magnificent Mile of Success	Bryan Burke, AVP, Voluntary Benefits, Sun Life Manish Mandelia, Principal & Managing Director, Milliman Connect Jillian Mondaca, CVP, Head of Life Product & Strategy, New York Life Bukky Robertson, Director, Claims Strategy & Administration, Sun Life
	5:30–6:30pm HALSTED	✦ NASBI Conference Reception	

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DAY	TITLE	SPEAKERS
FRIDAY, September 6		
7:30–8:45am Halsted	* Breakfast	
9:00–9:45am Marriott Ballroom	Razzle Dazzle or Real Results: Leveraging Artificial Intelligence, Robotics and Machine Learning in Claims Automation	Stephen Sofoul, SVP, Data & Decision Science Services, Multiplan Kendie Stroede, Supplemental Health Integration Operations Lead, Cigna Brad Yoder, 2nd VP, Life and Supplemental Claims, The Standard
10:00–10:45am Marriott Ballroom	Winds of Change in the Windy City: The Tri-Agency Rule and its Impact	Beth Casey, Compliance Analyst, Milliman, Inc. Cindy Goff, VP of Supplemental Benefits & Group Insurance, ACLI Caroline Stephens, Product Development and Management, AFLAC
11:00–11:45am Marriott Ballroom	Broker Buzz: Top Brokers Discuss the State of the Industry	Lindsay Evans, Director, Supplemental Accounts Underwriting, The Standard Rich Fahn, Senior VP, NFP Emily Hoselton, Principal, Voluntary Benefits Sales Leader, Mercer Michelle Jones, VP, Voluntary Benefits Producer, Alliant
11:45am–12:00pm Halsted	* Closing Remarks	
12:00–12:45pm Marriott Ballroom	Extra Innings – Actuarial Roundtable	Matt Fleischman, Executive Director & Actuary, Trustmark Bill Mehilos, Principal & Consulting Actuary, Milliman, Inc.



NASBI

National Association of
Supplemental Benefit Insurance

**Accident • Critical Illness • Hospital Indemnity
Life Insurance • Short-Term Disability**

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